



Outdoor Visitation Guidance

The Department of Public Health in accordance with Illinois state phased re-opening plans released guidelines for allowing visitation in long-term care facilities. Cantata has been following all releases from these agencies and are updating policies and procedures previously created to reflect new guidelines on lessening restrictions. All plans going forward are based on what is best for the residents we serve and the safety of all. The following protocol outlines the procedure for visitation on the Cantata campus.

1. Visitation is restricted to two visitors maximum at a time arranged by appointment and can **ONLY** occur outdoors in designated areas weather permitting. Visitors are not allowed in any resident area at any time during the visit. Social distancing and masks will continue to be strictly enforced for every visit. Those wishing to participate in visitation should call Woodlands Manager, (708) 387-8354, Wye Valley Manager (708) 485-3928, or social services at British Home, (708) 387-1055, to arrange for the visitation. Visits will be limited with your time frame confirmed at scheduling.
2. If you miss your scheduled time you will need to reschedule or if you are running late we cannot change the time frame that is scheduled. Visits will be limited in time and will be held strictly to the time frame allotted. Visits can be cancelled by the facility if weather condition such as excessive heat or other types of inclement weather conditions are predicted. Visits can also be cancelled or adjusted at any time management believes is necessary to maintain the safety of the residents. The days and number of daily visits will be limited per service area. Times will be determined by each service area and communicated when called for an appointment.
3. Residents will be screened and vitals documented prior to scheduled visit by the unit nurse. Every visitor will report to the screening area and complete screening questionnaire and have temperature checked prior to visit. Park in the center circle area and enter door #23 to be screened by our screeners. We recommend you show to the screening area 15 minutes prior to you scheduled visit time so you don't lose any visit time. Any visitor with temps of 100.0 or above will not be allowed to visit. It is recommended that visitors pre-screen at home prior to the visit to ensure that they are below temps of 100.0. Visitors who are feeling ill on day of scheduled visit are strongly encouraged to stay at home and call the facility to reschedule. Residents with active Covid-19 infection, either confirmed by laboratory or through symptoms will not be allowed to participate.
4. Three areas outdoors will be utilized for each service area visit. These areas will be set up to accommodate visits with umbrellas or canopies or other coverings to protect residents from undue sun exposure and other weather elements. Visits may be restricted if families fail to adhere to all items listed above.